

Rapid Response Users' Group 2010 August 1-4, 2010

Turning Stone Resort & Casino, Verona, NY 800.558.7767 • www.rrugevent.com • rrugevent@rrms.com

Course Registration Form

Attendee Information (Must Be Completed For Each Attendee) Please print clearly to avoid delays in processing your registration						
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Company Name:						
Name:	Title:					
Address 1:						
Address 2:	City:	State: Zip:				
Phone:	Fax:					
E-mail (for confirmation):						
Rapid Response Monitoring Facility Tour (Please Check Only One Of The Following Options) All RRUG 2010 attendees are invited to take a tour of Rapid Response's 40,000 square foot state-of-the-art facility.						
Tour # 1 Monday, August 2, 2010 Departs: 9:30am Location: Events Center Atrium	Tour # 2 Monday, August 2, 2010 Departs: 2:00pm Location: Events Center Atrium	Not interested in taking the tour. (Please indicate your reason below)				
Attending RRUG 2010 Please indicate below your reasons for attending RRUG 2010 (Please Select All That Apply)						
		:: Learn about Stages TM				
::::::: Obtain NTS CEUs	::::: Network With Vendors	E: Learn about Rapidweb3k TM				
:::::::::: Obtain NJ CEUs	::::: Meet Rapid Response Staff	:::::: Learn about Rapidlink3k TM				
Attend Courses & Seminars	Rapid Classic Golf Tournament	Emily Learn about iPad TM & iPhone® apps				
Tour Rapid Response Facility	Rapid Innovators & Suppliers Expo	Emily Learn about LifeSafety Monitoring TM				
CEU Certificates Requested (Please Check Only One Of The Following Options) Please indicate which CEU Certificates you would like to receive for the courses you are registering for on the next page.						
NTS CEU Certificates Only Certificates Only	CEU ertificates Only CET III NTS & NJ CE CETTIFICATES	No Certificates Needed				
Please fax your completed Course Registration Form to 315.422.8506 Attn: Meghan Johansson						

TECFA = Technical Fire Alarm • TECBF = Technical Burglar & Fire Alarm

Sunday, August 1, 2010						
Course Time	Track	Course Title	NTS CEU Credits	NJ CEU Credits	Register	
1:00pm - 2:00pm	Sales & Marketing	Online Lead Generation	0.1	1.0 BUS		
1:00pm - 3:00pm	Biz	Selecting an Effective Pricing Strategy	0.2	2.0 BUS		
2:00pm - 4:00pm	Tech	Video Surveillance Fundamentals	0.2	2.0 TECES	:	
1:00pm - 5:00pm	Fire	Fire Alarm Test and Inspection Course	0.4	4.0 TECFA		
2:15pm - 3:15pm	Tech	IP Alarm Communications	0.1	1.0 TECBF		
3:30pm - 5:30pm	Sales & Marketing	Building a Powerful Network TEAM	0.2	2.0 BUS		
3:30pm - 5:30pm	Dealer-to-Dealer	Dealer-to-Dealer Roundtables: Growth Strategies	0.2	2.0 BUS		
Tuesday, August	3, 2010					
8:30am - 9:30am	General Session	Achieving a Breakthrough Year	0.1	1.0 BUS		
9:45am - 11:45am	Biz	Growing Your Business in a Struggling Economy	0.2	2.0 BUS		
9:45am - 11:45am	Fire	Fire System Trouble Shooting	0.2	2.0 TECFA		
9:45am - 10:45am	Rapid	Rapidweb3k TM : Streamlining Internet Account Access	0.1	1.0 TECES		
9:45am - 10:45am	Sales & Marketing	Turning Installation & Service Technicians Into Sales Ambassadors	0.1	1.0 BUS		
9:45am - 10:45am	Tech	Managed Access & Video Monitoring Models	0.1	1.0 TECES		
11:00am - 12:00pm	Rapid	The Future of Mobile Account Management	0.1	1.0 BUS		
11:00am - 12:00pm	Tech	High End Residential Retrofits	0.1	1.0 TECES		
11:00am - 12:00pm	Sales & Marketing	Developing a Sales Process to Exceed Sales Goals	0.1	1.0 BUS		
12:30pm - 1:15pm	General Session	Trends in Valuation	0.1			
1:30pm - 2:30pm	Biz	Maximizing Your Business by Minimizing Attrition	0.1	1.0 BUS		
1:30pm - 2:30pm	Fire	NICET Fire Alarm Certification - Then & Now	0.1	1.0 TECFA		
1:30pm - 2:30pm	Rapid	Rapidlink3k TM : Access & Storage of Your Account Data Forever	0.1	1.0 BUS	:	
1:30pm - 2:30pm	Sales & Marketing	Sales Force Upgrading	0.1	1.0 BUS		
1:30pm - 2:30pm	Dealer-to-Dealer	Dealer-to-Dealer: Identifying, Attracting, & Hiring Talent	0.1	1.0 BUS		
2:45pm - 4:45pm	Fire	10 Code Changes in NFPA 72 - 2010 That May Affect Your Business	0.2	2.0 TECFA		
2:45pm - 3:45pm	Biz	Introduction to Contracting Law in the Alarm Industry	0.1	1.0 BUS		
2:45am - 3:45pm	Rapid	The Future of Mobile Account Management	0.1	1.0 BUS		
2:45pm - 3:45pm	Dealer-to-Dealer	Dealer-to-Dealer Roundtables: Managing Installation & Service for Ultimate Productivity & Profit	0.1	1.0 BUS	:	
2:45pm - 3:45pm	Sales & Marketing	PERS+: Emerging Opportunities in the Seniors Market	0.1			
4:00pm - 5:00pm	Biz	NY Licensing Law Seminar	0.1			
4:00pm - 5:00pm	Rapid	Rapidlink3k TM : Access & Storage of Your Account Data Forever	0.1	1.0 BUS		
4:00pm - 5:00pm	Sales & Marketing	Leveraging IT Expertise to Expand and Win Business	0.1	1.0 BUS		
5:15pm - 6:15pm	Rapid	Rapidweb3k TM : Streamlining Internet Account Access	0.1	1.0 TECES	:	
8:30pm - 9:30pm	General Session	Clues to the Future that Hide in the Present	0.1	1.0 BUS		